

# Desktop Support

Bay Area Computer Support continues to exceed our customer's service expectations by offering 24 x 7 x 365 "Remote Desktop Support", a unique customer service product that allows our Microsoft & Cisco certified engineers to troubleshoot just about any challenges you might be experiencing with your system, no matter where you are located. This one-to-one service has revolutionized the way our customer support department is able to directly interact with our customers. This innovative support feature from Bay Area Computer Support fosters the rapid diagnosis and resolution of technical glitches or system errors.

Remote Desktop Support allows our certified engineers to gain real time access to our customer's desktop, resulting in the instant sharing of information. It is like the service engineer is actually sitting in the same room with your system and the problem is resolved in no time.



## Support Means

Our staff of network support engineers can provide dedicated, reliable service to you and your staff just web chat, phone help call or e-mail us today to learn what makes us different and how we are dedicated to working to make your office systems work for you. Being working with some of the largest IT companies in the world such as Microsoft, Juniper, Cisco and many more we have a broad experience of supporting business - small, mid-market or enterprise - with a customized, optimal solution, following best practices for today's IT challenges and whatever the future might bring.