

Managed Services

We take the anxiety out of technology and give you peace of mind

Utilizing state-of-the-art monitoring and management tools, our certified engineers protect and optimize your network performance 24 hours a day, 7 days a week and 365 days a year. Our Remote Managed Services I.T. maintenance plan is designed to improve your staff's efficiencies, increase productivity, reduce overall IT costs and mitigate business pain and risk, allowing you to budget for your I.T. investments and eliminate reactive, costly expenses.

Desktop Support

Application Support
Version Upgrades
Service Pack Update
Desktop Security

Server Maintenance

Operating System Updates
Application Updates
End Services Monitoring
Security Support
User Database Management

Antivirus Monitoring

Antivirus Scan Engine Updates
Virus Pattern Updates

Firewall Monitoring

Firewall Firmware Updates
Spam Firewall Scan Engine Updates

Disaster Recovery Plan

Recovery Simulation Weekly
Monthly Offsite Support

Network Equipment Monitoring

Printer Management
Bandwidth Management

Storage

Daily Monitoring and Backup of Database
Daily Network Backup